



thingq mac

Managed IT Services

At **thingq mac**, we specialize in streamlining IT services to help your business operate more efficiently and securely. Whether your staff are remote, on-site, or a mix of both, our tailored solutions ensure that technology enhances productivity rather than complicates it. Our commitment to excellence and personalized support makes us the best choice to drive your business forward with confidence.

These are just some of the services we offer:

- **Managed IT Support** – Comprehensive tech support for all devices and systems.
- **Cloud Services** – Secure cloud storage and management for increased flexibility.
- **Cybersecurity** – Advanced protection against digital threats and data breaches.
- **Backup and Disaster Recovery** – Ensure data is safe with regular backups and recovery solutions.
- **Network Management** – Proactive monitoring and management of network infrastructure.
- **Patch Management** – Keep software updated with automatic patching.
- **Email and Collaboration Tools** – Setup and management of business communication platforms.
- **Mobile Device Management** – Secure and control business mobile devices.
- **Compliance Services** – Ensure adherence to industry regulations and standards.
- **Remote Monitoring and Management (RMM)** – Proactively monitor systems to prevent downtime.
- **IT Consulting** – Expert advice on technology strategies to boost business performance.
- **VoIP Solutions** – Set up and manage business phone systems over the internet.
- **IT Documentation** – Detailed and organized records of your IT environment for efficiency.
- **Hardware and Software Procurement** – Sourcing and setting up the best tech tools for your needs.
- **Help Desk Support** – On-demand assistance for troubleshooting and technical questions.
- **Software Licensing Management** – Keep track of and manage your software licenses efficiently.
- **IT Audits and Assessments** – Comprehensive evaluation of your current IT infrastructure.
- **Device Encryption** – Ensure data security with advanced encryption across all devices.
- **Printer and Peripheral Management** – Set up and maintain printers and other office equipment.
- **Vendor Management** – Handle relationships with third-party tech providers on your behalf.
- **Wi-Fi Management** – Ensure reliable, secure, and optimized wireless network connectivity.
- **Security Awareness Training** – Educate staff on best practices to avoid cyber threats.

Some of our Trusted Partners

